

Privacy Policy



This Privacy Policy sets out our commitment to protecting the privacy of personal information provided to us, or otherwise collected by us, offline or online.

The types of personal information we may collect about you include:

- your name
- images of you
- your contact details, including email address, mailing address, street address and phone number
- medical details, dietary requirements, etc that you have provided
- your preferences and/or opinions
- information you provide to us through customer surveys and query questions
- details of products and services we have provided to you and/or that you have enquired about, and our response to you

We may collect, hold, use and disclose personal information for the following purposes:

- to contact and communicate with you
- for internal record keeping, administrative purposes, invoicing and billing purposes
- for analytics, including to improve the application process and running of our Camp
- for advertising and marketing, including to send you information about future Camps and events that we consider may be of interest to you

Disclosure of personal information to third parties:

We will not disclose your personal information to a third party unless required to do so by law. If a third party requests your contact details we will contact you, asking you to contact the third party directly

Your rights and controlling your personal information:

Restrict: If you us have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by contacting us using the details below.

Access: You may request details of the personal information that we hold about you.

Correction: If you believe that any information we hold about you is inaccurate, out of date, incomplete, irrelevant or misleading, please contact us using the details below. We will take reasonable steps to correct any information found to be inaccurate, incomplete, misleading or out of date.

Complaints: If you wish to make a complaint about how we have handled your personal information, please contact us using the details below and provide us with full details of the complaint. We will promptly investigate your complaint and respond to you, in writing, setting out the outcome of our investigation and the steps we will take to deal with your complaint.

Unsubscribe: To unsubscribe from our e-mail database or opt-out of communications (including marketing communications), please contact us using the details below.

Storage and security:

We cannot guarantee the security of any information that is transmitted to or by us over the Internet. The transmission and exchange of information is carried out at your own risk. Although we take measures to safeguard against unauthorised disclosures of information, we cannot assure you that the personal information we collect will not be disclosed in a manner that is inconsistent with this Privacy Policy.

Links to other websites:

Our Site may contain links to other websites. We do not have any control over those websites and we are not responsible for the protection and privacy of any personal information which you provide whilst visiting those websites. Those websites are not governed by this Privacy Policy.

Contact details: email apply@lyco.org.au